



## Marvel Padel Privacy Policy

### Who We Are

Marvel Padel Ltd, company registration no. 16557882, registered at Unit 2 Hillside Farm Hillside Lane, Great Amwell, Ware, Hertfordshire, England, SG12 9SH

### Privacy Policy

This privacy policy explains how we and potential funders use the personal information we ask you to provide. Please read it carefully and if you have any questions, contact us on [play@marvelpadel.co.uk](mailto:play@marvelpadel.co.uk). By sending us the information we have requested, we understand that you have read and are happy with the processing detailed in this privacy policy.

Our legal basis for processing your information, under the UK's data protection laws, is the **Legitimate Interests** basis. You provide us with your information so that we may seek suitable financing for your needs.

### What information we may need from you

The following are examples of the information we may ask you to provide:

- Your full name and home address
- Your date of birth
- A copy of your passport
- A copy of your driving licence
- A recent utility bill detailing your home address
- Details of your personal means and liabilities

### How we will use your information

The information you provide on this health questionnaire will be used solely to help Marvel Padel Ltd provide a safe working environment, assess any workplace health and safety risks, and consider any reasonable adjustments that may be required to support you in your role.

Your information will be treated as confidential and will only be accessed by authorised personnel who need it for employment, health and safety, or legal purposes. Where appropriate, we may share relevant information with an Occupational Health provider or medical professional, but only where there is a lawful basis to do so.

Marvel Padel Ltd will never sell or share your personal or medical information with third parties for marketing purposes.

If you have any questions about how your personal information is collected, used, stored, or your rights under data protection law, please contact our Data Protection Officer at [play@marvelpadel.co.uk](mailto:play@marvelpadel.co.uk).

### How long we store your information

Your information is stored in our live systems for 6 years from the end of the agreement. We also store your information in encrypted back-ups. The back-ups are stored in a secure off-site location and will only be accessed for business continuity purposes. It is not currently technically possible to delete individual records from the encrypted back-ups.



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### Your information security

We take steps to protect your personal data against loss or theft, unauthorized access / disclosure / copying / use or alteration.

### Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all your personal information, please contact us:

- by email: [play@marvelpadel.co.uk](mailto:play@marvelpadel.co.uk)
- by post: Unit 8 Carousel Way, Riverside Prime, Northampton, NN3 9HG

You have the right to ask us to update, correct or remove information you think is inaccurate or incomplete. Where you request changes to be made to the information that we hold.

Should you exercise your right to have your data erased, we will remove your data from our live systems within one month of receiving a valid request. Our back-ups will only be accessed for emergency recovery situations. Due to the nature of encrypted back-ups, it is not possible to delete your data within our back-ups within the same timeframe as our live systems. We are committed to the permanent deletion of your encrypted information held in back-ups if, and when, this becomes possible.

### Your right to object

You have the right to object to the processing of your information.

### Your right to complain

Marvel Padel Limited always strives to provide a great service, giving clear information about products that deliver for you. If you are unhappy with any part of your dealings with us, please let us know. Our Complaints policy can be viewed on our website.

Should you feel that any matter has not been given the appropriate attention, you have the right to lodge a complaint with a supervisory authority.

- Complaints about how your information has been handled – Information Commissioner's Office (ICO) 'phone helpline: 0303 123 1113, post: ICO, Wycliffe House, Water Lane, Wilmslow, SK9 5AF, website: [www.ico.org.uk](http://www.ico.org.uk)

Complaints about Marvel Padel Ltd service – write to: Unit 8 Carousel Way, Riverside Prime, Northampton, NN3 9HG or email [complaints@marvelpadel.co.uk](mailto:complaints@marvelpadel.co.uk)

### Changes to our privacy policy

This privacy policy was last updated 10<sup>th</sup> July 2026. We keep our privacy policy under review and will place any updates on our website at <https://marvelpadel.co.uk>